



49 VILLAGE COURT – HAZLET, NJ 07730
PHONE: 732-739-1800 FAX: 732-739-1814
www.cj nolte.com

Direct Manufacturer Contacts

(To be used in the event of an emergency C.J. Nolte Co. shut down)

ABB

800-442-3097 (US)

Select 1 for placing orders or requesting a RA or email totalflow.order@us.abb.com

Select 2 for technical assistance or email totalflowsupport@us.abb.com

Select 3 for training classes or email totalflow.inquiry@us.abb.com

Select 4 for quotations or other inquiries or email totalflow.inquiry@us.abb.com

Apollo Products Manufacturing

918-251-6780

For technical information, order placement or status email monica@apolloeng.com

Axial Flow Regulators (A Honeywell Company)

(469) 993-5724 for technical information contact Gregg Schneider (469) 993-5724

Email: gregg.schneider@honeywell.com

855-251-7065 for pricing, order placement or status (Do not press 1 for Honeywell support on Elster products, wait for other options – then choose option 1)

Email: EFSMercuryCustomerService@Honeywell.com

Bruest Catalytic Heaters

800-835-0557 for technical assistance, pricing, order placement or status

Email for pricing, order placement or status email: sales@bruestcatalyticheaters.com

Carsonite International

800-648-7916 for technical assistance, pricing, order placement or status

Email for pricing, order placement or status: leah.blackmon@valmont.com

Control Air

800-216-3636 for technical assistance, pricing, order placement, for status reference The C.J. Nolte Co. when inquiring about your order.

Delta Valves

866-765-0183 for technical assistance, pricing, order placement or status

Email for pricing, order placement or status: Sheryl.street@qtrinc.biz

Email for technical assistance: Engineering@qtrinc.biz

Dwyer Instruments

800-879-8000 for technical assistance, pricing, order placement, for status reference The C.J. Nolte Co. when inquiring about your order.

Email custserv@dwyermail.com

Elster Turbine Meters (A Honeywell Company)

804-625-6860 for pricing and technical information contact Kasey Howe

Email Kasey.Howe@honeywell.com

855-251-7065 for order placement or status (Do not press 1 for Honeywell support on Elster products, wait for other options – then choose option 1)

Email: EFSMercuryCustomerService@Honeywell.com or

Honeywell Pressure Regulators

(469) 993-5724 for technical information contact Gregg Schneider (469) 993-5724

Email: gregg.schneider@honeywell.com

855-251-7065 for pricing, order placement or status (Do not press 1 for Honeywell support on Elster products, wait for other options – then choose option 1)

Email: EFSMercuryCustomerService@Honeywell.com

InfraMarker

877-686-8550 for technical information, order placement or status

or email info@inframarker.com

Instromet Ultrasonic Meters (A Honeywell Company)

713-853-6230 for pricing, order status and order placement contact Julie Boyd

Email: julie.boyd@honeywell.com

(832) 470-8541 for technical sales assistance contact Kevin Gainey

Email: kevin.gainey@honeywell.com

(713) 397-2151 for technical field assistance contact Max Harwell

Email: max.harwell@honeywell.com

Kerotest

412-521-4200

Ball Valves - Craig Larson 412-521-4663 clarson@kerotest.com

Electrofusion - Chris Cutruzzola 412-521-5942 chriscutr@kerotest.com

Gate Valves - Craig Larson 412-521-4663 clarson@kerotest.com

Insulating Joints – Nellie Thomas 412-521-7688 nthomas@kerotest.com

Manifolds - Nellie Thomas 412-521-7688 nthomas@kerotest.com

Needle Valves - Nellie Thomas 412-521-7688 nthomas@kerotest.com

Polyethylene Ball Valves - Craig Larson 412-521-4663 clarson@kerotest.com

Strainers - Craig Larson 412-521-4663 clarson@kerotest.com

Kuhlman Gauges

419-668-9533 for pricing, order placement, for status reference The C.J. Nolte Co. when inquiring about your order.

614-679-0396 for technical support

Mercer Valves

(800) 833-6402 for technical assistance, pricing, order placement and order status

Email: sales@mercervalve.net

Valve Repair (800) 503-8094

Mercury Instruments (A Honeywell Company)

855 251-7065 – United States & Canada

Telephone Selections:

- 1) **Order Management** Email Address EFSMercuryCustomerService@Honeywell.com
 - a) Availability
 - b) Change
 - c) Track or expedite an Order

- 2) **Returns** Email Address RMAEFSJuarez@honeywell.com
 - a) Out of Warranty Repairs
 - b) Returns
 - c) Warranty Repair Status
 - d) Exchanges

- 3) **Application Support** Email Address MI-Apps-Support@Honeywell.com
 - a) Model Selection
 - b) Pre-Sale Application Selection

- 4) **Post Sale Support Correctors** Email Address MI-TAC-Support@Honeywell.com
 - a) Technical support
 - i) Correctors, Rotary & Temperature Compensated Index
 - ii) Recorders & Masterlink software
 - b) Post Sale Application Support
 - c) On Site Training requests
 - d) Warranty request for Returns Email Address MI-TAC-Support@Honeywell.com

- 5) **Post Sale Support Data Collection** Email Address MI-TAC-Support@Honeywell.com
 - a) Technical Support
 - i) TDS Service, Data Collection and related software
 - ii) Telemetry Products
 - b) Post Sale Application Support

OGI (TERI Heaters)

918-246-1800 for sales, technical and service support

Email: sales@ogipe.com

RABO Meters (A Honeywell Company)

804-625-6860 for pricing and technical information contact Kasey Howe

Email Kasey.Howe@honeywell.com

855-251-7065 for order placement or status (Do not press 1 for Honeywell support on Elster products, wait for other options – then choose option 1)

Email: EFSMercuryCustomerService@Honeywell.com or

R&M Energy (Hercules Valves) a NOV Company

806-395-3317 for pricing, order placement, for status reference The C.J. Nolte Co. when inquiring about your order.

Michelle Olinger | Customer Service Supervisor

michelle.olingier@nov.com

Schneider Electric

888-267-2232

a. Technical Support 5

b. Customer Support 6

c. Reception 0

Technical Sales Support Chris Fulton 571-232-1367 chris.fulton@se.com

Order Entry salesTRSS@se.com

After Sales Order Support ordersTRSS@se.com

Shelter Works

800-794-8037 for sales, technical and service support

Email: sales@shelterworks.com